



Coronavirus (COVID-19) Response at Kelvin House Dental Practice

Thursday 6th August 2020

In line with the government's announcement on Thursday 28th May, and with the support of regulatory organisations within the dental profession, Kelvin House begun its phased resumption towards face to face dental care on Monday 8th June.

Like any other time, our commitment to ensuring your safety and the members of our staff has always been our first priority. With this in mind, we have implemented a number of systems and protocols to further mitigate the risks posed by the COVID-19 pandemic. These include, but are not limited to:

- Pre-appointment COVID-19 verbal screening
- Remote medical history and form completion
- Contactless arrival
- Hand hygiene stations
- Social distancing measures and the wearing of face coverings in communal areas.
- Additional infection prevention and control procedures including additional layers of PPE.
- The installation of extraction units in surgeries to improve aerosol clearance following higher risk procedures such as fillings, crown preparations and root canal treatments.

Having prioritised dental emergencies in the opening part of our phased return to work, we are gradually increasing the numbers of appointments available for routine dental examinations and hygiene appointments. However, we are currently unable to offer the same capacity as pre-lockdown and therefore appreciate your patience: Patient and staff safety remain our overriding concern.

Please note, if you had a routine dental appointment that was booked before lockdown, this appointment has been cancelled. We apologise for any inconvenience this may have caused.

As before, we continue to offer an out of hours emergency advice service. For all queries and advice, we ask that you begin by contacting the practice on 01227 771323.

Thank you for your continued support during these difficult times. Please continue to refer to our website for further updates.